

SHERIDAN DETAILING, LLC

PROFESSIONAL MOBILE AUTO DETAILING SERVICE AGREEMENT

("Agreement")

This Service Agreement ("Agreement") is entered into as of the date the Client applies for or subscribes to Sheridan Detailing, LLC's services, by and between **Sheridan Detailing, LLC**, a Tennessee limited liability company ("Service Provider"), and the individual or entity completing the online application or purchasing services ("Client").

By checking the agreement box at the time of purchase or membership application, the Client agrees to the terms and conditions outlined in this Agreement, and such action will constitute a legally binding signature, regardless of whether a physical signature is provided.

1. Scope of Services

Sheridan Detailing, LLC agrees to provide mobile auto detailing services as specified under the membership plan chosen by the Client. The Client acknowledges that Sheridan Detailing, LLC provides high-quality, luxury vehicle care and agrees to adhere to the conditions of service outlined herein.

1.1 Membership Packages

Sheridan Detailing, LLC offers the following membership plans, each of which includes a specified number of detailing sessions per year:

- **Prestige Executive Plan:** Includes 12 detailing sessions per year (1 per month).
- **Platinum Signature Plan:** Includes 24 detailing sessions per year (2 per month).
- **Executive Membership:** Includes 48 detailing sessions per year (4 per month).

Membership packages entitle the Client to priority scheduling and comprehensive detailing services. The scope of each detailing service may vary depending on the condition of the vehicle at the time of service.

1.2 Introductory Trial Detail

For new clients, Sheridan Detailing, LLC offers an introductory vehicle detail at a cost of \$400. Should the Client purchase a membership package after the trial service, the \$400 will be credited toward the Client's selected membership.

2. Term of Agreement

This Agreement shall begin on the date of acceptance (either through the online agreement box or physical signature) and shall remain in effect for **12 months** unless terminated as provided herein.

2.1 Automatic Renewal

At the end of the 12-month term, this Agreement will automatically renew for an additional 12 months unless the Client provides **30 days' written notice** of cancellation before the expiration of the current term.

2.2 Early Termination

The Client may not terminate this Agreement early except as outlined in Section 12 (Termination). Any requests for early termination, including but not limited to relocation, will not result in a refund of membership fees.

3. Payment Terms

The Client agrees to pay Sheridan Detailing, LLC according to the membership plan selected at the time of application or purchase. The following fee structure applies to all services:

- **Prestige Executive Plan:** \$2,335 per year, per vehicle.
- **Platinum Signature Plan:** \$3,250 per year, per vehicle.
- **Executive Membership:** \$5,775 per year, per vehicle.

3.1 Payment Method

Membership fees are payable in full at the time of contract execution. Payments may be made via credit card, debit card, or any other method approved by Sheridan Detailing, LLC.

3.2 No Refund Policy

The Client acknowledges and agrees that **all payments are non-refundable**. Once membership is purchased, no refunds will be issued for any reason, including but not limited to moving out of the service area, sale of the vehicle, or dissatisfaction with the service provided, except as stated in Section 12 (Termination by Service Provider).

4. Scheduling of Services

The Client agrees to schedule detailing services through the Service Provider's online scheduling system. Sheridan Detailing, LLC will provide priority scheduling for membership clients and make every reasonable effort to accommodate the Client's preferred dates and times, subject to availability.

4.1 Priority Scheduling

Clients with active memberships will receive priority over non-members for scheduling services. However, in the event of scheduling conflicts, the Service Provider will offer alternative dates and times.

4.2 Responsibility for Scheduling

It is the Client's responsibility to schedule their detailing services. Sheridan Detailing, LLC is not liable for missed or unused appointments due to the Client's failure to schedule within the term of the Agreement.

5. Rescheduling and Cancellation Policy

The Client acknowledges and agrees to the following rescheduling and cancellation terms:

5.1 Rescheduling

- Clients may reschedule an appointment without penalty if notice is provided at least **24-48 hours** prior to the scheduled appointment.
- If the Client reschedules later than **one week** but less than **one month** before the scheduled appointment, a **\$100 rescheduling fee** will apply.
- If the Client reschedules more than **one month** after the original appointment, a **\$300 rescheduling fee** will apply.
- No rescheduling fees will apply if the Client has provided advance notice of travel or work-related obligations or if the Client reschedules within **24 hours** of the original appointment.

5.2 Cancellations

- Cancellations made within **48 hours** of the scheduled appointment will result in no **cancellation fee**.
- Failure to provide notice of cancellation and failure to attend the appointment will result in the session being marked as used, with no reschedule or refund provided.

6. Vehicle Condition

The Client agrees to present the vehicle in a condition suitable for detailing. Sheridan Detailing, LLC reserves the right to refuse service if the vehicle is in an unsafe condition (e.g., biohazards, excessive damage, etc.).

6.1 Pre-existing Damage

The Service Provider is not responsible for pre-existing damage to the vehicle. Any damage must be reported to the Service Provider before the detailing session begins.

7. No Refunds for Moves or Client-Initiated Cancellations

The Client understands that once they have signed up for a membership, **no refunds** will be issued for any reason, including moving out of the service area or deciding to cancel for personal reasons.

7.1 Exception for Non-Performance

Refunds will only be considered if the Service Provider ceases to provide detailing services or fails to show up for scheduled appointments without reasonable cause.

8. Liability

The Service Provider shall not be liable for any indirect or consequential damages arising from the performance of services. The Client assumes full responsibility for any mechanical, electrical, or structural issues that may arise from the condition of the vehicle.

8.1 Claims for Damage

Any claims for damage allegedly caused during the detailing service must be made in writing within **24 hours** of service completion.

9. Force Majeure

Sheridan Detailing, LLC will not be held liable for any delays or failure to perform services due to causes beyond its control, including but not limited to natural disasters, pandemics, government regulations, or labor strikes.

10. Governing Law and Dispute Resolution

This Agreement shall be governed by and construed in accordance with the laws of the State of Tennessee, without regard to its conflict of law provisions.

10.1 Arbitration

Any dispute or claim arising from or related to this Agreement will be resolved through **binding arbitration** in the State of Tennessee. Both parties agree to bear their own legal fees unless otherwise directed by the arbitrator.

11. Termination

11.1 Termination by Service Provider

Sheridan Detailing, LLC reserves the right to terminate this Agreement if the Client fails to make payments, violates the terms of this Agreement, or engages in conduct deemed harmful to the Service Provider.

11.2 Early Termination by Client

In the event the Client wishes to terminate the Agreement before the expiration of the 12-month term, no refunds will be issued, and any unused sessions will be forfeited.

11.3 Non-Renewal

The Client may choose not to renew this Agreement by providing written notice at least **30 days** before the end of the current term. Failure to do so will result in automatic renewal as outlined in Section 2.1.

12. Agreement to Terms

By signing this Agreement or by checking the agreement box when signing up or applying online, the Client acknowledges that they have read and understood the terms of this Agreement and agree to be legally bound by them. The Client further understands that checking the agreement box constitutes a legally binding signature and acceptance of all terms and conditions outlined herein.

Signatures

Client Name: _____

Client Signature (if applicable): _____

Date: _____

Sheridan Detailing, LLC Representative: James Scott Sheridan, Jr

Signature: *James Scott Sheridan, Jr*

Date: _____